

Annexure- B**Data for the month ending OCTOBER - 2023**

Sr. No	Received from	Pending at the end of last month	Received	Resolved *	Total Pending #	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from	0	0	0	0	0	0
2	SEBI (SCORES)	1	0	0	1	1	0
3	Other Sources (if	0	0	0	0	0	0
	Grand Total	1	0	0	0	1	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints FY- 23-24

Sr. No	Month	Carried forward from previous month	Received	Resolved	Pending
1	April,2023	0	0	0	0
2	May,2023	0	0	0	0
3	June, 2023	0	0	0	0
4	July,2023	0	0	0	0
5	August,2023	0	0	0	0
6	September,2023	0	0	0	0
7	October, 2023	0	0	0	0

Trend of annual disposal of complaints

Sr. No	FIN - Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	0	0	0	0
2	2019-2020	0	0	0	0
3	2020-2021	0	0	0	0
4	2021-2022	0	0	0	0
5	2022-2023	0	1	0	1

*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.